

Pet Water Fountain - User Manual

Thank you for choosing our pet water fountain! Please read this manual carefully before use to ensure safe and proper operation.

1. Product Overview

This automatic pet water fountain provides a continuous flow of fresh, filtered water to encourage your pets to drink more. It features a multi-stage filtration system, quiet operation, and a USB-powered design, perfect for cats, small dogs, and other small pets.

Key Features

- Continuous water flow to attract pets
 - Multi-stage filtration (cotton + filter media) to remove impurities, hair, and debris
 - Ultra-quiet pump for low-noise operation
 - USB power supply (5V/1A, compatible with most adapters, power banks, or laptop ports)
 - Transparent water tank for easy water level monitoring
 - BPA-free, food-grade plastic construction, safe for pets
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2. Package Contents

1. Pet water fountain main unit (upper tray + transparent base)
2. Submersible water pump
3. Filter cartridge (1 pcs)
4. Filter sponge
5. USB power cable
6. This user manual

Note: If any parts are missing or damaged, please contact us immediately.

3. Assembly Instructions

Follow these steps to assemble the fountain:

1. **Clean all parts**

Wash the fountain base, upper tray, filter sponge, and pump with mild dish soap and warm water. Rinse thoroughly to remove any residue.

2. **Install the pump**

Place the submersible pump inside the designated compartment in the transparent base. Ensure the pump is fully seated and the outlet tube is aligned with the connector on the upper tray.

3. **Prepare the filter**

Soak the filter cartridge in clean water for 5-10 minutes, then rinse it under running water to remove any loose carbon dust. Insert the soaked filter into the filter slot in the upper tray. Place the filter sponge over the pump inlet to catch large debris.

4. **Assemble the upper tray**

Fit the upper tray onto the transparent base, making sure it is securely locked in place. Align the pump outlet with the water spout connector.

5. **Add water**

Pour clean water into the transparent base, filling it to the MAX line (do not overflow). The water level must cover the pump completely to avoid damage.

6. **Connect power**

Plug the USB cable into the pump, then connect the other end to a 5V/1A power adapter (not included) or compatible power source. The fountain will start working automatically.

4. Usage & Maintenance Tips

To keep the fountain working properly and ensure your pet's health:

- **Change water every 2-3 days** (daily in hot weather or multi-pet households).
- **Clean the fountain weekly:** Disassemble all parts and wash them with warm, soapy water. Rinse thoroughly before reassembling.
- **Replace the filter cartridge every 2-4 weeks** (sooner if you have multiple pets or the water gets dirty quickly).
- **Clean the pump every 2-4 weeks:** Remove the pump, disassemble it (if possible), and clean the impeller and inlet with a soft brush to remove hair or debris.
- Always ensure the pump is fully submerged in water during operation to prevent overheating and damage.

5. Troubleshooting

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Issue	Possible Cause	Solution
No water flow	Pump not plugged in;	Check USB connection; Refill water to cover the pump; Clean the pump inlet/filter
	Water level too low;	
	Pump blocked	
Weak water flow	Filter clogged; Pump impeller dirty	Replace/clean the filter; Disassemble and clean the pump

Issue	Possible Cause	Solution
Noisy operation	Air in the pump; Water level too low; Pump touching the base	Add more water to submerge the pump; Tap the fountain to release air bubbles; Adjust the pump position
Water leaking	Upper tray not aligned; Overfilled water	Reassemble the upper tray securely; Reduce water level below the MAX line

6. Safety Warnings

- This fountain is for indoor use only. Do not expose it to direct sunlight or extreme temperatures.
 - Do not use the fountain with water hotter than 40°C/104°F.
 - Unplug the fountain before cleaning or disassembling any parts.
 - Do not use the pump without water, as this will cause permanent damage.
 - Keep the USB cable out of reach of pets to prevent chewing.
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7. Specifications

- Power Input: DC 5V/1A (USB)
- Capacity: 1.5L (approximate)
- Material: Food-grade plastic + transparent BPA-free base
- Noise Level: ≤ 35dB
- Filter Type: Multi-stage carbon filter + sponge